



Quality Policy:

Engineering Consultants Norway AS shall always fulfill our clients demands and expectations through focus on customer satisfaction. Our goal is to be the preferred provider of staffing and recruitment services to our clients by offering the right expertise at the right price and at the right time.

We proactively work towards our long-term quality goals, and we well incorporated routines for quality in the day-to-day operations, which in turn ensures continuous quality work that satisfies demands and specifications made by our clients, our employees and shareholders as well as government agencies.

We reach our goals by working according to these principles:

- Continuously maintain an efficient Quality and Management System that satisfies the requirements set in ISO 9001:2015.
- The Company leaders must prepare quality goals that forms the foundation for the company's continuous improvement. The goals shall be made in January each year and be re-evaluated/updated throughout the year as needed.
- The standard for quality is set very high when it comes to deliverance of personnel. We utilize our employee's wide competence, and our reputation as a reliable partner, to quality assure our delivery of candidates.
- We ensure that all employees in the administration understands the quality goals set within the company and advance their skills to participate in the quality work, and to follow-up the quality requirements towards our clients and partners.
- Ensure that the leaders and employees' behavior, image and communication reflect the values and ethical principles set as a foundation of ECN.
- Any potential problems shall be uncovered though our well incorporated routines to avoid any deviations. Potential risks/possibilities shall be incorporated and be visible in the company's work processes to ensure necessary attention to it in the daily work.

Commitment:

The leaders in Engineering Consultants Norway commits to ensure continuous work according to the demands set in the Quality and Management System, and I s responsible for maintaining the company's commitment to continuous improvement of the system.

This policy includes all of Engineering Consultants Norway AS' employees and hired consultants.